

FROM THE HEAD OF I.T.
Mr. Wikus Smit
E-mail: it-support@oriel.ox.ac.uk
IT Helpdesk: 01865286546



Dear Oriel Student,

May I offer my congratulations on your place at Oriel this year!

Many of you will be coming to Oriel with a wealth of knowledge about computing. Others will know less, but I suspect all will be interested in the computing and internet facilities offered in college. To address the questions commonly posed by new members of the College, the IT Department has a website explaining the services available to you; both within Oriel and the wider University. You can find this information in the IT pages at: <https://orielit.web.ox.ac.uk>.

Two points of which to be particularly aware:

Your Oxford Account

New students receive two e-mails from the 'Student Information & Advisory Service'. The first will provide your Student Number, and the second will give details of your Oxford 'Single Sign-On' account. You must follow the instructions in this second e-mail in order to activate your 'SSO' account, which is used to access most systems across the university including your e-mail and university resources.

Connecting to the Internet

Internet access across Oxford University relies on a 'Remote Access account', please note this is different to the 'SSO' account mentioned above. In order to get online as soon as you can, I highly recommend that you set up your 'Remote access account' before you arrive. To do this, after setting up your Oxford Single Sign-on account, visit <https://register.it.ox.ac.uk> and register for a Remote Access account. This will give you the username and password you need to join the College and university wireless networks.

For instructions on how to connect to the wireless network please see the IT Mosaic pages specifically: <https://orielit.web.ox.ac.uk/wireless-oriel>. You may wish to note or print out the instructions relevant to your own personal equipment to use when you arrive in Oxford.

We have scheduled two drop-in sessions for your 0th week. The first session will take place on the 3rd of October from 9:00 AM to 12:00 PM, and the second session will be on the 5th of October from 1:00 PM to 4:00 PM. Both sessions will be held in the Harris Seminar Room.

For other queries, please contact us on it-support@oriel.ox.ac.uk or **01865 286546**. If required, we may ask you to visit the IT Office, which is found in the basement of **9 King Edward Street** (ask at the Lodge for directions). Please do not 'drop in' to the IT Office, but instead e-mail or call ahead for an appointment.

We look forward to seeing you in and around the college.

Yours faithfully,

Wikus Smit
Head of IT, Oriel and Corpus Christ Colleges